

# HOW TO READ YOUR UTILITY BILL

Although Residential bills are issued quarterly and Commercial bills are issued monthly, the format below is the same.

Utility bills are comprised of two types of charges; usage and base fees. Rates shown were for 2020.

- 1) Water usage, or consumption, varies. This figure is determined by subtracting the "Previous" read from the "Current" read. Sewer usage is based on the same amount of gallons as Water usage, but at a different rate.
- 2) Base Fees are a flat rate amount.
- 3) The "Amount Due Now" is the amount to pay. If the amount in the "Payments" box is more or less than the amount in the "Previous Balance", that means you made an overpayment or an underpayment towards the previous bill. That overpayment or underpayment will then offset against the current charges ("Current Amount") to reflect the current balance; that is why these two amounts can sometimes be different. In the example below, a payment of \$320.20 was made even though the previous balance was only \$309.19; this results in an overpayment of \$11.01 that will need to be deducted from the "Current Amount". This is why the "Amount Due Now" is less than the "Current Amount".

Town of Nederland PO Box 396 Nederland, CO 80466				
Account Number		Previous Balance		
		\$309.19		
Bill From	Bill To	Payments		
01/02/20	03/31/20	\$320.20		
Type	Amount	Previous	Current	Usage
WTR	84.78	129860A	138850	8990
SWR	83.70	0	0	
SWR	131.70	0	0	
WTR	37.50	0	0	

**Residential Sewer Base - \$131.70/qtr**  
**Residential Water Base - \$37.50/qtr**

The "Current Amount" is the total of any line item charges listed on the bill. In this example:  
Water usage - \$84.78  
Sewer usage - \$83.70  
Sewer base fee - \$131.70  
Water base fee - \$37.50

The "Amount Due Now" is the balance to pay. This amount can be different than the "Current Amount" in the box above. See explanation in #3.

Whether your current read is "Actual" or "Estimated", it is noted here.

ACTUAL READ = A  
ESTIMATED READ = E

Current Amount	\$337.68
Amount Due Now	\$326.67
Pay After 05/03	\$343.57

CUSTOMER:  
ADDRESS:

*Keep this side for your records.*

The payment received during this billing period (\$320.20) is more than the "Previous Balance" of \$309.19. This results in an overpayment of \$11.01, or credit balance, which needs to be offset against the subsequent, current charges of \$337.68. This is why the "Amount Due Now" of \$326.67 is less than the "Current Amount" of \$337.68.

Previous read is 129860. Current read is 138850. The difference is the usage amount in gallons billed.

Please return this side with payment to:

**Town of Nederland**  
**PO Box 396 Nederland CO 80466**

Amount Due: \$326.67  
Due Date: 05/03/20

If you're still unsure how much to pay, refer to the amount printed here (provided that it is still before the "Due Date" noted).

QUESTIONS OR INQUIRIES CAN ALWAYS BE MADE TO: [katm@nederlandco.org](mailto:katm@nederlandco.org) OR 303-258-3266 X4010